

IT Job Requirements

Are you in a junior IT Support role?

Does your current company not see the power of M365?

Do you tinker with SharePoint and the Power Platform and think 'what if?'

Then a new role at Farsound may be what you are looking for.

Working at our Toronto site as an IT Engineer you will be responsible for on site general day to day IT work, but also be part of the exciting digital transformation initiative happening at Farsound, by using the full M365 stack to drive transformation change.

Part of a small IT team you will be driving M365 adoption at our Toronto site. Developing SharePoint Communication and Team sites, managing permissions, encouraging best practice, trouble shooting and solution finding issues.

Alongside this SharePoint Development is the chance to embrace the Power Platform suite. Developing bespoke applications using Power Apps, managing automation with flow, fact finding with a variety of stakeholders to better understand business pitfalls and offer suggestions on how to circumnavigate to improve efficiency.

As an integral part of the IT team, you will drive change, be part of delivering projects whilst developing a personal training plan to continually upskill your skill set by following the Microsoft Learning paths to achieve certification.

If you feel this exciting role is right for you contact us today.

[SharePoint Administration](#) (some but not all is preferred)

Managing SharePoint including

- General Management
 - Configuring new sites
 - Managing permissions around the sites
 - Deploying custom features
 - Updating technical IT documentation
 - Managing broken links throughout the tenancy
 - General monitoring and maintenance
- Training
 - Training employees on Best Practices
 - Updating Training material document / videos
 - Keeping up to date with the latest features from Microsoft, deciding which one is applicable / beneficial to Farsound, rolling out the new feature including training
- Trouble Shooting
 - Finding root of SP Functionality and resolving
 - POC for Canada employees with SP issues
- Other beneficial SP Skills (if little or no experience can be trained)
 - Advanced SharePoint skills
 - Knowledge of Powershell
 - Knowledge of SPFx (including JSON)

- Programming Knowledge (Java Script / Java Script Vanilla / C#) - useful when learning SPFx
- Web Development (CSS, HTML)

Power Platform Administrator (some but not all is preferred)

Managing Power Platform including:

- Understanding the Power Platform suite including Power Apps / Power Automate and the Dataverse
- Work with the various teams to identify how to best utilise the Power Platform suite for Farsound needs
- Design and build low / no code solutions (where practical) to better automate process
- Create and manage technical IT documentation to support app management
- Understanding security roles for app management
- Development, testing and implementing apps
- Knowledge of Power FX (the functional language underpinning power apps)
- Understanding of Agile project management
- Understanding of DevOps

Other Skills

- Knowledge of other Microsoft apps including Teams, OneNote, Forms , Outlook etc
- Knowledge of ISO 27001 (or CAN equivalent)
- General IT support knowledge (setting up user profiles, setting up hardware etc)